

SLaM Community CQC Inspection Findings

Longer, healthier lives for
all the people in Croydon



Key Areas Identified:-

Risk Assessments

- Not meeting timescales to assess
- High levels of patients with no risk management plan in place
- Risk assessments not being reviewed

Caseloads

- Higher than trust targets

Care Plans

- Compliance with completing

Packages of Care

- Completing funding applications more effectively



Key Areas Identified cont:-

Psychological Therapies

- Long waiting times

Sickness

- High levels of sickness

Staff Vacancies

- High levels of vacant posts

Medication

- Out of date Capacity to consent and prescription not reviewed and updated

Pathway Issues

- Internal and external referral issues

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Next Steps:-

- 4 Borough Action Plan has been created by SLaM
- Croydon CQRG has requested Local Action Plan
- SLaM to share local Action Plan by 4th December 2017
- CCQ Quality Lead to monitor actions alongside SLaM



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NHS
Croydon
Clinical Commissioning Group